Webcam Troubleshooting

How to reset your browser permissions for webcam



Click the padlock. Change permissions for <u>Camera</u> and <u>Microphone</u> from "Allow" to "Block" then click the "x"





AUSA Mic/Cam Checks

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Your Browser will then ask you to "Reload" ... Please do so



Go back to the Padlock Icon and change <u>Camera</u> and <u>Microphone</u> back to "Allow" then click the "x" again

Connection is secure

Your information (for example, passwords or credit card numbers) is private when it is sent to this site. Learn more



×



The Browser will ask you to "Refresh" again and do so ...

Now use the <u>Camera</u> lcon to activate your Webcam (or <u>Microphone</u> if you are only using that)





Having trouble getting your audio & video equipment to work? Try our Troubleshooting Guide. You'll be pushed back to this page, now try **CLICKING** the switches for <u>Microphone</u> and/or <u>Camera</u>

!!!SUCCESS!!!

Now click "Continue to Webinar"

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