# SREB

# Bouncing Back from COVID Using Education and Workforce Development Dollars

Webinar Series Session #1 August 27, 2020

### **SERIES MOTIVATION:**

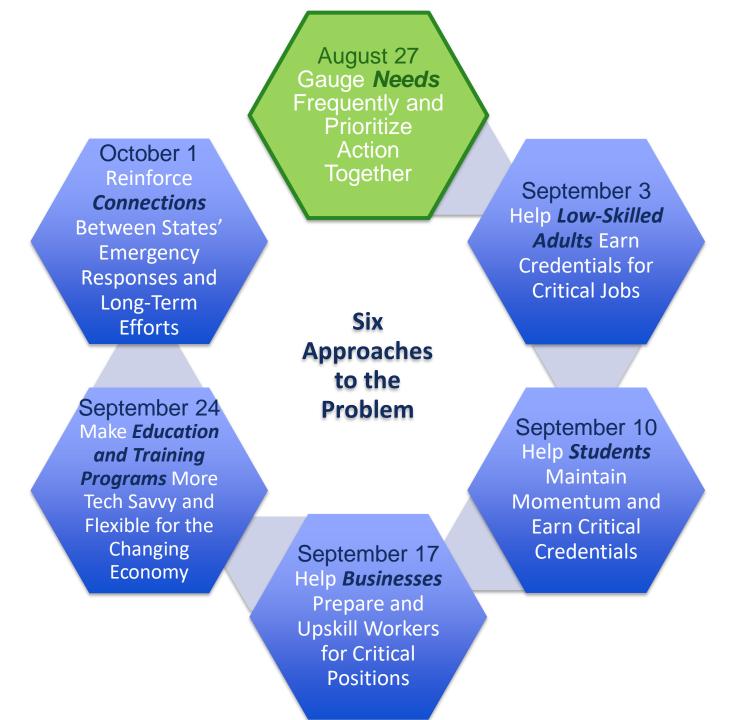
The road to economic recovery from the COVID shutdowns will be long.

Existing inequalities are widening.

**SERIES GUIDING QUESTION:** How can states use workforce and education dollars to turn things around?

# SERIES OVERVIEW

Access completed webinars at <a href="mailto:sreb.org/WorkforceRecovery">sreb.org/WorkforceRecovery</a>



## TODAY'S SESSION

Gauge Needs Frequently and Prioritize Action Together



## In this hour we will...



Have a short time together to inform our collective work, inspire and connect us

### Share key strategies for policies and programs

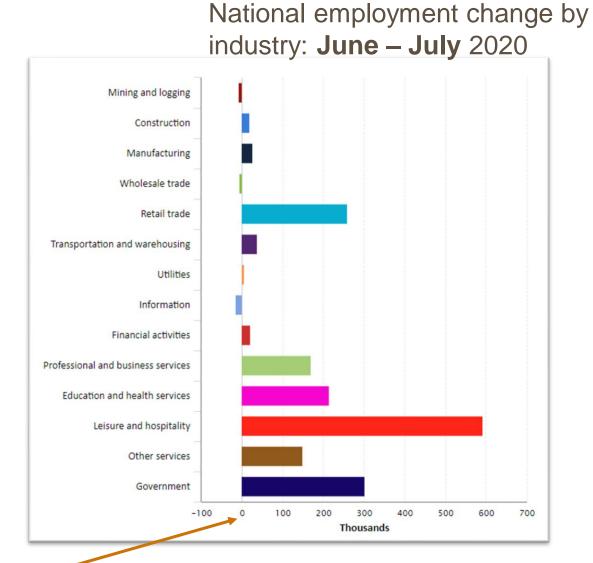
Spotlight actions for equity and resources to get the work done

Hear how a leading state is doing it

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# **CONTEXT for Gauging Needs and Prioritizing**

### Industries are changing quickly

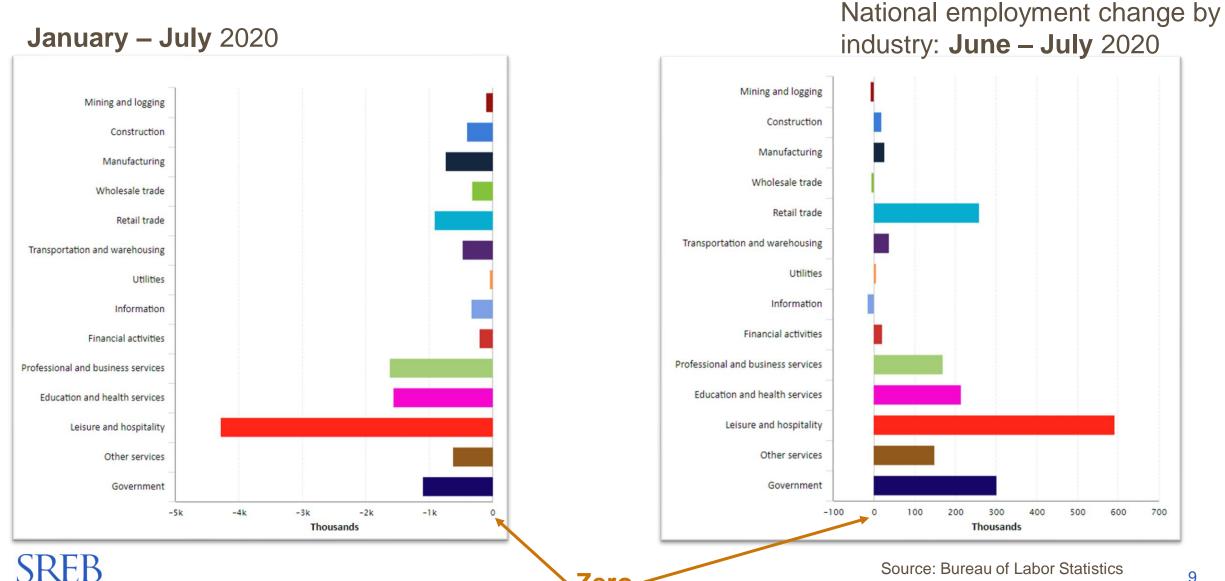


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Source: Bureau of Labor Statistics

### Industries are changing quickly – and will likely continue to do so



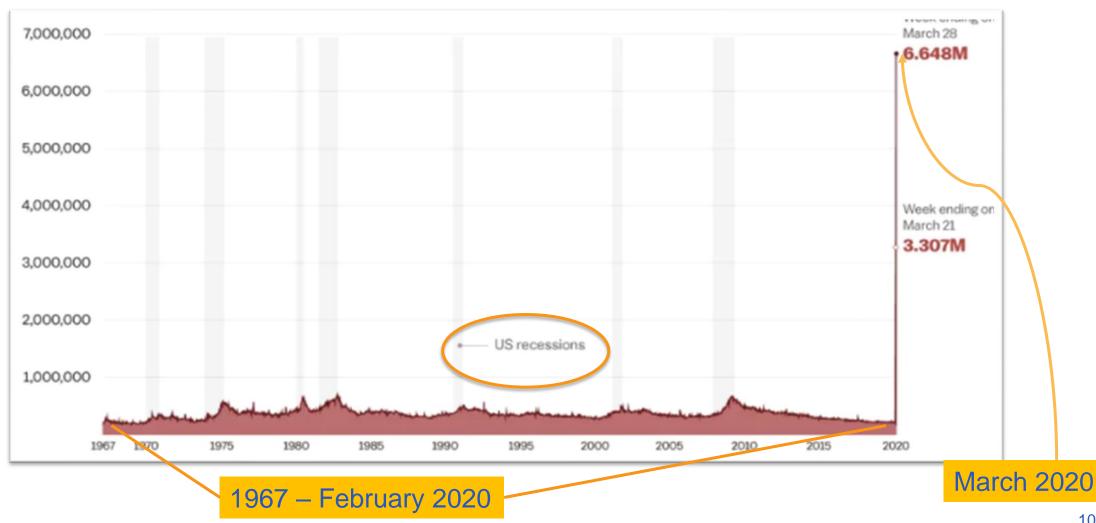
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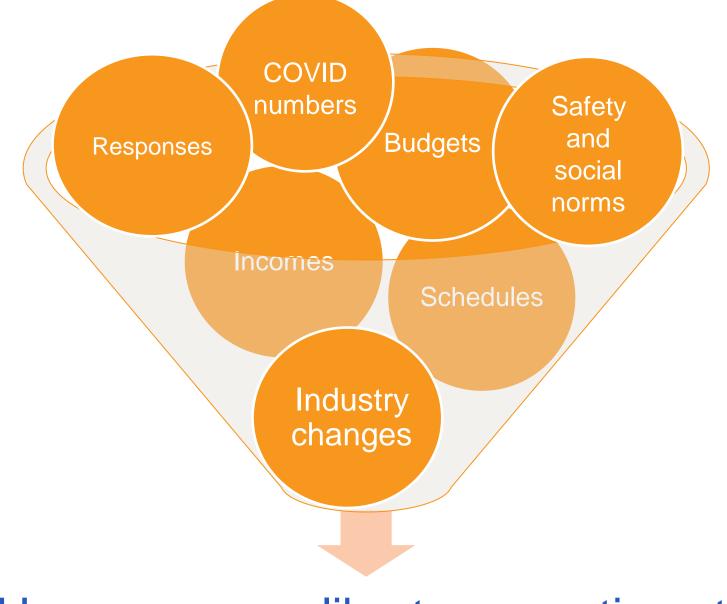
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## The scale of these fluctuations is extraordinary

Unemployment insurance claims by week, 1967 - 2020 Source: Bureau of Labor Statistics

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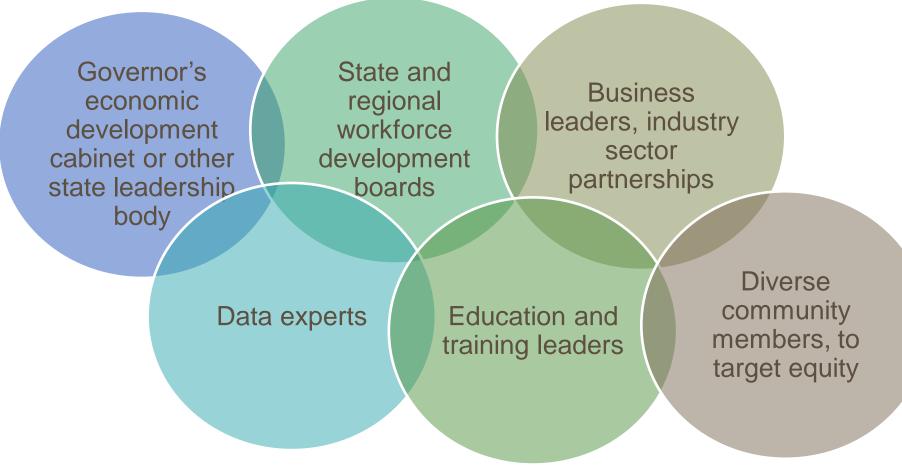


How can we calibrate our actions to respond to **targets that keep moving**?

# ACTIONS to Gauge Needs Frequently and Prioritize Action Together

- 1. Engage state leadership bodies and partners
- 2. Analyze data in rapid cycles
- 3. Prioritize and coordinate action

## Engage leadership bodies and partners



## Analyze data more frequently than ever

Labor market information	Equity and innovation focus	Rapid analysis cycles
<ul> <li>Unemployment insurance claims</li> <li>Job postings and wages</li> <li>In-demand skills</li> <li>Regional specifics</li> <li>Capacity of education entities</li> <li>Interest and readiness of communities/workforce</li> <li>Employer input</li> <li>Community input</li> <li>Context: COVID</li> </ul>		

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## Analyze data more frequently than ever

### Labor market information

- Job postings, wages, unemployment insurance claims
- In-demand skills
- Industry and regional specifics
- Capacity of education entities
- Interest and readiness of community/workforce
- Employer input
- Community input
- Context: COVID...

## Equity and innovation focus

- Voices at the table
- Trends
- Gaps, by
- -Geographical location
- Demographics
- -Educational attainment
- -COVID numbers
- Access to technology

### Rapid analysis cycles

# Analyze data more frequently than ever

### Labor market information

- Job postings, wages, unemployment insurance claims
- In-demand skills
- Industry and regional specifics
- Capacity of education entities
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- Employer input
- Community input
- Context: COVID...

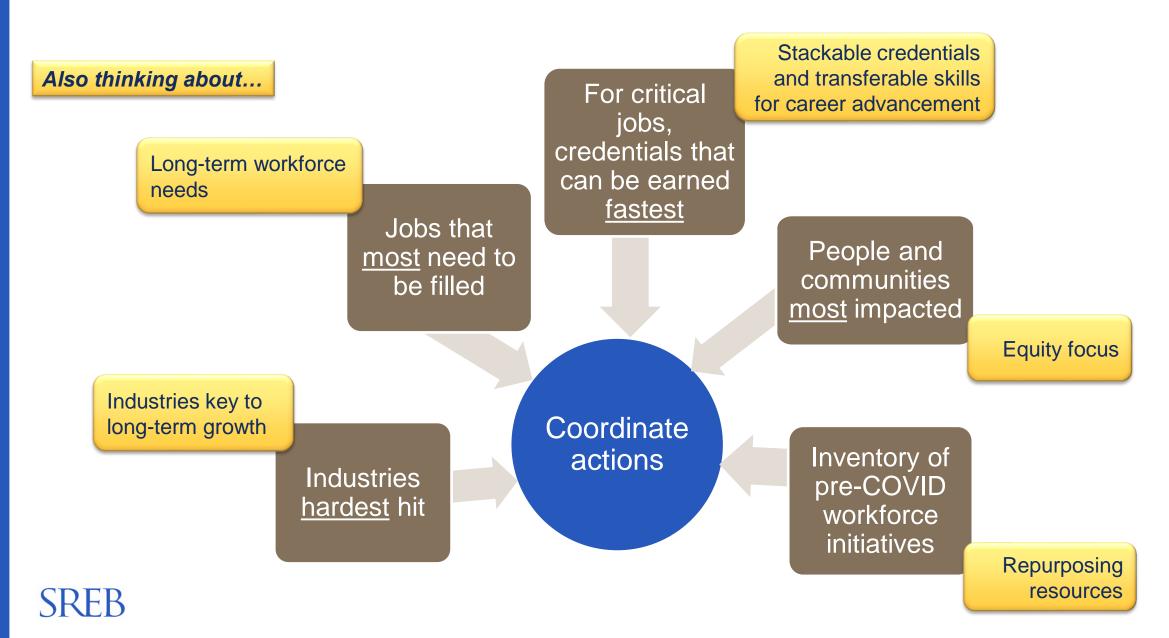
## Equity and innovation focus

- Voices at the table
- Trends
- Gaps, by
- -Location
- Demographics
- -Educational attainment
- -COVID numbers
- Access to technology

### Rapid analysis cycles

- Bi-annually
- Quarterly
- Monthly
  - even
- Weekly

### Prioritize



RESOURCES for Getting This Done

### Resources to support data-based planning and industry partnerships

ESSA	Perkins V	WIOA	CARES Act	State funds	Other
		one source	e CHAT BOX of funding e familiar with		

### Resources to support data-based planning and industry partnerships

ESSA	Perkins V	WIOA	CARES Act	State funds	Other
Title I: Academic and technical instruction in disciplines important for in-demand industries Title IV: Well- rounded education and 21 <sup>st</sup> century community learning centers can include career and technical ed.	State reserve funds Plans must address how career pathways meet industry needs Comprehensive local needs assessments	Governors' statewide reserve funds Title I: Requires workforce development boards and industry partnerships Expanded <i>Dislocated</i> <i>Worker Grants</i> to states	K-12 and postsecondary education and governor's emergency funds <i>Reimagine Workforce</i> <i>Preparation</i> grants for state workforce boards <i>Rethink K-12 Education</i> <i>Models</i> grants to states <i>Economic Recovery</i> <i>Assistance</i> grants to state and local governments, institutes of higher education, non- profits and Indian tribes	General funds Repurposed dollars from pre-COVID initiatives that do not address evolving needs	<ul><li>Business and industry contribution</li><li>Community support</li><li>Philanthropic grants</li></ul>

Require coordinated planning and programs, equity focus

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# **STATE EXEMPLAR: Indiana**

Weekly labor market reports for state Rapid Recovery initiative

Chris R. Lowery, Senior Vice President, Workforce Alignment, Ivy Tech Community College



# Rapid Recovery and the Post COVID-19 Ecosystem in Indiana

### August 2020



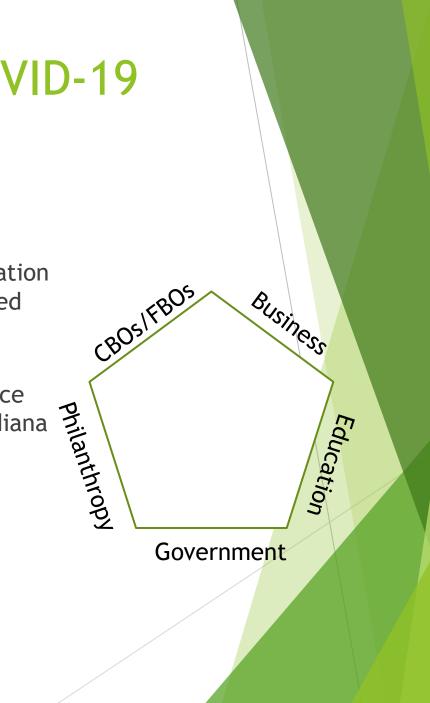
## Rapid Recovery and the Post COVID-19 Ecosystem

### State's Rapid Recovery Committee

- Formed quickly in early April, developed strategy and implementation plan for aligning and optimizing information and resources to support unemployed and underemployed Hoosiers.
- Governor's Workforce Cabinet, Commission for Higher Education, Department of Workforce Development, Office of Career Connections and Talent, Strada Education, Indiana Philanthropy Alliance, Ivy Tech Community College, Vincennes University, Indiana Chamber of Commerce, Indiana Talent Network and CBOs/FBOs

Emphasis on:

- Training and education opportunities
- Career coaching
- Collaborative resource sharing
- Labor market demand



### Rapid Recovery and the Post COVID-19 Ecosystem

- Situation Assessment conducted
  - > Dynamic shifts were already occurring in the labor market
  - Some sectors were hard hit and facing difficult recovery
  - Labor market supply and demand were misaligned; required more analysis (quantitative and qualitative) to determine actions needed within the ecosystem
  - A rapidly, thoughtfully developed approach was necessary to undergird the livelihoods of individuals, employers, sectors, and communities across the Hoosier state
  - A proposed ecosystem focused on the livelihoods that are at risk for lower skilled workers, including those who will have lost a job, will be underemployed, or whose job will change

## Rapid Recovery and the Post COVID-19 Ecosystem

- Supply and Demand have been assessed as follows:
  - Real time state unemployment data for labor market impact
  - Emsi, a Strada company, for key quantitative data aggregated from multiple sources
  - Brookings, AEI and other reports for additional contextual analysis gleaned from various sources
  - Ivy Tech's Chancellors/campuses and economic sector VPs and teams for community and sector quantitative and qualitative weekly input from employers
  - Strada/Gallup ongoing surveys for consumer/learner understanding of training and educational goals and needs
  - A weekly Economic and Workforce Situation Report produced by Ivy Tech for hundreds of stakeholders across the state via government, education, business, philanthropy, and CBOs/FBOs

Economic and Workforce Situation Report - Weekly

https://www.ivytech.edu/files/RapidRecoveryRe port\_071320.pdf





#### SUMMARY

#### EMPLOYMENT AND WORKFORCE/EDUCATION DATA TRENDS

- Just over 20,000 Hoosiers filed first-time unemployment claims the week ending July 25, the lowest level in more than four months, prior to the COVID-19 pandemic.
- The U.S. economy contracted at a record rate in the second quarter of 2020. The Commerce Department's estimate of U.S. gross domestic product fell by a 32.9 % annual rate, the sharpest decline in over 70 years.
- Pew Research Center analysis of Census Bureau data indicates that the "disconnection rate" of young adults aged 16-24 who were neither enrolled in school nor employed more than doubled between February and June.
- · Strada Education Network's latest Public Viewpoint research suggests at least one-third of

### **EMPLOYMENT DATA AND TRENDS**

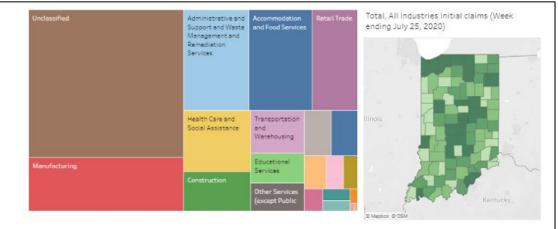
• The latest Indiana Employment Report indicates the state's unemployment rate dropped to 11.2% for June, slightly above the national rate of 11.1% and third highest in the region (see chart below). The unemployment rate reflects the number of unemployed people seeking employment within the prior four weeks as a percentage of the labor force. The state's labor force participation rate of 64.3%, above the national rate of 61.5%. Private sector employment saw gains across industries over last month, including Leisure and Hospitality and Manufacturing.

#### Midwest Unemployment Rates

June 2019		May 2020 June 2020		Monthly change	Yearly change	
Indiana	3.3%	12.3%	11.2%	-1.1%	+7.9%	
U.S.	3.7%	13.3%	11.1%	-2.2%	+7.4%	
Illinois	4.0%	15.3%	14.6%	-0.7%	+10.6%	
Kentucky	4.3%	10.9%	4.3%	-6.6%	+0.0%	

Source: Indiana Department of Workforce Development

Some sectors were hard hit and facing difficult recovery, such as manufacturing, administrative support, food service, and retail trade

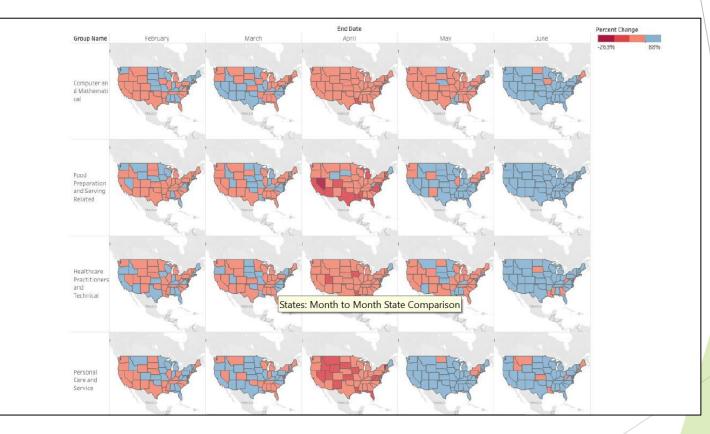


#### Indiana unemployment claims by industry

	7/25/20 7/		20	7/4/20		6/27/20		6/20/20	6/13/20	
Naics Title	Initial	Continued	Initial	Continued	Initial	Continued	Initial	Continued	Initial	Continued
Total, All Industries	29,011	166,104	25,008	176,007	20,767	174,564	41,592	180,017	26,414	190,101
Accommodation and Food Services	2,785	29,977	2,477	33,195	1,972	33,992	4,087	34,966	2,763	36,630
Administrative and Support and Waste Manag.	2,889	17,404	2,625	17,214	2,013	16,921	3,434	16,842	2,634	16,995
Agriculture, Forestry, Fishing and Hunting	46	187	45	190	46	189	212	177	86	208
Arts, Entertainment, and Recreation	317	4,724	239	5,087	175	5,618	410	6,767	287	8,683
Construction	1,160	9,300	1,037	9,803	997	9,660	1,959	9,638	1,066	9,862
Educational Services	706	2,983	629	2,930	835	2,760	1,573	2,752	960	2,681
Finance and Insurance	205	1,742	202	1,819	264	1,818	744	1,754	353	1,692
Health Care and Social Assistance	1,786	13,102	1,588	13,706	1,608	13,889	3,282	14,142	1,987	14,528
Information	138	1,594	121	1,571	150	1,698	278	1,674	170	1,692
Management of Companies and Enterprises	128	1,332	191	1,613	189	1,615	465	1,617	246	1,672
Manufacturing	3,656	31,518	3,478	36,995	3,550	34,211	4,812	36,668	3,609	40,187
Mining, Quarrying, and Oil and Gas Extraction	14	265	15	309	42	303	17	318	0	397
Other Services (except Public Administration)	662	5,929	509	6,374	512	6,517	1,408	6,691	699	7,109
Professional, Scientific, and Technical Services	535	4,675	509	4,851	665	4,804	1,652	4,764	686	4,841
Public Administration	181	895	147	971	182	955	393	923	186	927
Real Estate and Rental and Leasing	245	2,095	198	2,179	249	2,194	696	2,190	458	2,260
Retail Trade	2,004	14,451	1,908	14,917	1,689	15,373	3,934	15,785	2,179	16,742
Transportation and Warehousing	1,015	6,313	907	6,838	760	6,868	1,495	7,014	1,044	7,218
Unclassified	10,009	11,846	7,681	9,360	4,229	9,007	9,304	9,071	6,194	9,199
Utilities	12	70	14	84	31	77	82	71	35	62
Wholesale Trade	518	5,679	488	5,973	609	6,095	1,355	6,193	763	6,316

Source: Indiana Department of Workforce Development

Some sectors are experiencing a **mix of decline** and improvement by month



Source: Education Strategy Group

Some rebounds have been seen in high-wage areas, such as with business, construction, and computer and information technology

Occupation Group Name	Feb to March % Change	Jan to Feb % Change	March to April % Change	May to June % Change
Architecture and Engineering	-3%	1%	-41%	18%
Arts, Design, Entertainment, Sports, and Media	-6%	1%	-42%	22%
Building and Grounds Cleaning and Maintenance	10%	3%	-42%	24%
Business and Financial Operations	-6%	3%	-58%	19%
Community and Social Service	2%	2%	-39%	16%
Computer and Mathematical	1%	0%	-33%	17%
Construction and Extraction	-3%	9%	-28%	20%
Education, Training, and Library	2%	10%	-39%	5%
Farming, Fishing, and Forestry	5%	-22%	-38%	17%
Food Preparation and Serving Related	-7%	-7%	-78%	33%
Healthcare Practitioners and Technical	-2%	-3%	-29%	12%
Healthcare Support	1%	-9%	-46%	27%
Installation, Maintenance, and Repair	-4%	-1%	-54%	29%
Legal	-18%	5%	-64%	18%
Life, Physical, and Social Science	0%	3%	-25%	8%
Management	-6%	1%	-51%	22%
Military Specific	19%	-17%	-2%	56%
Office and Administrative Support	-3%	-2%	-80%	26%

Digging into specific areas, some rebounds have been amplified in highwage areas, such as with **logistics** and supply chain, advanced manufacturing, and, again, information technology

### Source: Ivy Tech Economic Sector Vice Presidents

### **SECTOR AND REGIONAL INSIGHTS**

#### ADVANCED MANUFACTURING

• New technologies are <u>driving change in the agriculture supply chain</u>, including the use of advanced data analytics and robotics to improve efficiency and streamline the supply chain.

• Manufacturers <u>share lessons learned from COVID 19</u>, including the need to automate communications and streamline supply chains.

#### BUSINESS LOGISTICS/SUPPLY CHAIN

• FedEx is opening a new location in Greenwood, creating 500 jobs that will include 100 full-time employees with an average salary of \$54,000 and 400 part-time employees with an average wage of \$15/hour. The site should be open before the end of the year.

#### HEALTHCARE

• According to the Indiana Hospital Association (IHA), the COVID-19 financial impact, such as steep price increases by suppliers, is causing significant challenges for Hoosier hospitals. The impact of increased PPE costs, suspended elective procedures, and patients avoiding care are causing hospitals to operate at a significant loss, down 8.3% overall for the month of April and down nearly 28% for rural hospitals. The IHA hopes Indiana will consider using some of its federal relief to establish a stabilization fund for rural and urban safety net hospitals which are especially vulnerable.

#### INFORMATION TECHNOLOGY

• National and international government agencies warn about active cyber attacks targeting biomedical organizations that are involved in the development of a COVID-19 vaccine. BitSight researchers shared the results of a study that looked for detectable security issues at a number of companies who play a big role in the global search for a vaccine, and found compromised systems, open ports, vulnerabilities and web application security issues.

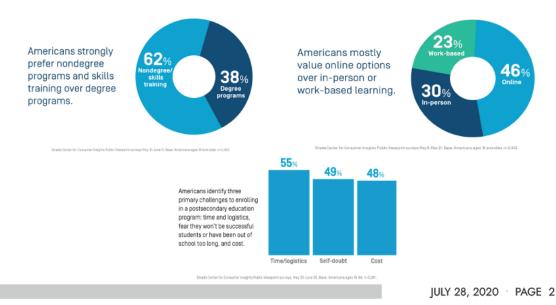
• Purdue University and Naval Surface Warfare Center Crane Division are collaborating to offer the <u>Cyber Apprenticeship Program to align with the Department of Defense cybersecurity</u> staff guidelines. Crane will become an apprenticeship provider and have access to P-CAP candidates from across the nation. Purdue received federal funding to develop an avenue to higher education for 5,000 cybersecurity apprentices by 2023. This program offers online degree programs, certifications, a leadership academy and on-the-job-training for U.S. citizens and green card holders.

Key consumer findings show: strong interest in nondegree programs; preference for online training and education options; and adults are facing barriers like time and logistics

### **EDUCATION AND WORKFORCE POLLING**

Strada Education Network summarizes key findings of their ongoing <u>Work and Education</u> <u>survey</u>, providing insights on American <u>adult learner motivations</u>, <u>barriers</u>, <u>and expectations</u> regarding education. (See Strada's summary charts below.)

- Two out of every three young adults report they have changed or canceled their education plans
- · Adults' fears about their ability to succeed are a significant barrier to enrolling
- · Nondegree programs have the strongest interest
- · Americans prefer online programs over in-person
- · People of color are most likely to experience disruption



Source: Strada Education

Community economic and workforce **dynamics differ across the state**, as would be expected, and warrant close attention

Source: Ivy Tech Campus Chancellors and Employer Consultants

#### COMMUNITY PARTNER PERSPECTIVES AND RESOURCES

Some area employers continue to face workforce challenges for different reasons. Campuses report, for example:

• Madison: One of our largest manufacturing companies in Jefferson County is now conducting layoffs (15 this week). Additionally, the largest employer in Switzerland County is now firing a large number of employees after an extended furlough. This employer is in the casino industry and has faced many barriers due to COVID19.

• Columbus: The largest manufacturer in our area is extending work from home orders beyond September. January appears to be the new target date.

• Anderson: Employer sentiment in the area seems to be that there are available positions (demand for employees), but few applicants.

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#### COMMUNITY ENGAGEMENT AND EDUCATION/TRAINING HIGHLIGHTS

Campuses report various ongoing community coalition efforts, including:

• Terre Haute: <u>Launch Terre Haute</u> is expanding its partnerships and services to the business community, by joining forces with the Terre Haute Chamber of Commerce.

 Fort Wayne: Non-profit Joshua's Hands has been meeting with the Ivy Tech Office of Apprenticeships about providing pre-apprenticeship training that could lead into the College's Building Trades program. As highlighted by an <u>Inside Indiana Business article</u>, Joshua's Hands announced a workforce development initiative to recruit cultivate and train a viable workforce to address unemployment initiative to recruit cultivate and train a viable workforce to poportunities among

## Rapid Recovery and the Post COVID-19 Ecosystem - Ivy Tech

### 10,000 Free Classes/Training

- Ivy Tech offering free classes and trainings to 10,000 participants as way to support Hoosiers seeking next-step job and career solutions.
  - Approximately 7,500 participants to date
  - Initiative late May; landing page <u>www.ivytech.edu/10kclasses/</u>. Focus on classes and training related to high demand fields and career exploration.
  - Offerings include:
    - Advanced Manufacturing
    - Information Technology
    - Business and Cross-Sector
- Employer Resource Link
  - https://www.ivytech.edu/employerresources/
- Economic and Workforce Situation Report Weekly
  - https://www.ivytech.edu/files/RapidRecoveryReport\_071320.pdf



## Rapid Recovery: 10,000 Free Classes/Training Initiative

- Ivy Tech offering free classes and trainings to 10,000 participants as way to support Hoosiers seeking next-step job and career solutions.
  - Approximately 7,500 participants to date; inquiries 5,000+
  - Initiative late May; landing page <u>www.ivytech.edu/10kclasses</u>
  - Focus on classes and training related to **high-demand fields**
  - Plurality (47%) registrations in IT

### So What

- Initiative reached wide range of Hoosiers across the state, including strong representation by women and people of color
- Illustrated high demand for valuable online training; social media key driver of registrations

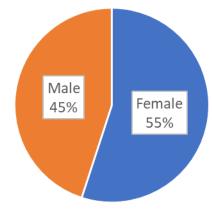
### Now What

- Campuses following up with 10K participants and inquiries for fall enrollment conversion
- Some 10K trainings (e.g., SACA Industry 4.0 certifications) now eligible for Next Level Jobs/WRG funding

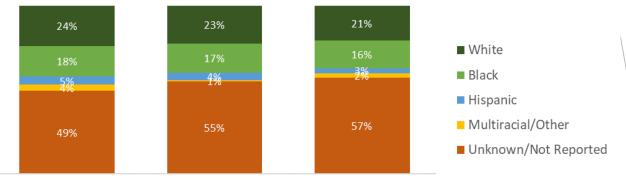


## **10K Initiative – Demographic Snapshot**

Of those reporting gender, more than half are female

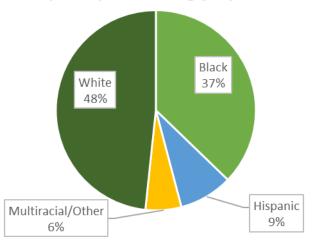


See consistency of % share by race/ethnicity of 10K participants across course sector categories

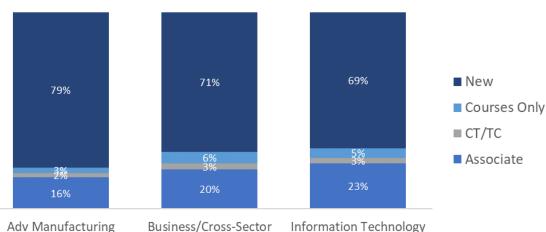


Business/Cross-sector Information Technology Adv Manufacturing

Of those reporting race/ethnicity, Black participants strongly represented



Most 10K registrants new students, with about onethird previous degree/certificate enrollment at Ivy Tech



Business/Cross-Sector

## Chris R Lowery

## crlowery@ivytech.edu

# DISCUSSION

## Three topics

- 1. What STANDS OUT the most to us
- 2. QUESTIONS we have

3. ACTIONS we should take next

### IN THE CHAT BOX:

Efforts in your state?

## POLLS



## Join us for the whole series

### REGISTER AND ACCESS MATERIALS: sreb.org/WorkforceRecovery



### SREB

## Let us know how we can support you

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Dale Winkler <u>dale.winkler@sreb.org</u>





## **Discussion in brief**

