

Advocacy Training: Delivering Culturally Sensitive Care to LGBT+ Patients

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Mission

- The mission of the Advocacy Program is to be leaders in integration of, inclusion and equity to ameliorate health inequalities and create affirming healthcare environments



Goals

1. Provide diversity educational and training programs for different specialties.
2. Integrate components of psychosocially safe spaces during all training sessions.
3. Teach respectful communication skill in obtaining medical histories, and providing culturally competent care for all individuals, families, and communities.
4. Continue partnership with Gay Alliance and Safe Zone to conduct training to non-healthcare agencies.



Activities

- Understanding the Need
- “I treat everyone the same”
- Tips for Facilitator Success
- Introductions



Activities

- Vocabulary Match up Game
- Creating Inclusive Spaces in the Workplace
- Creating Inclusive Spaces for Patients
- Understanding the Cass Model



Activities

- Myths and Stereotypes for Healthcare Professionals
- Gender Fluidity
- Psychologically Safe Spaces
- Communicating Respectfully in Healthcare



Who have we reached?

- Over 700 nursing students
 - 3 schools of nursing in southeast LA
 - 1 nursing school in Northeast
- Over 100 faculty at 2 schools of nursing
- Train the trainer
- 50 hospital administrators Southeast LA hospital

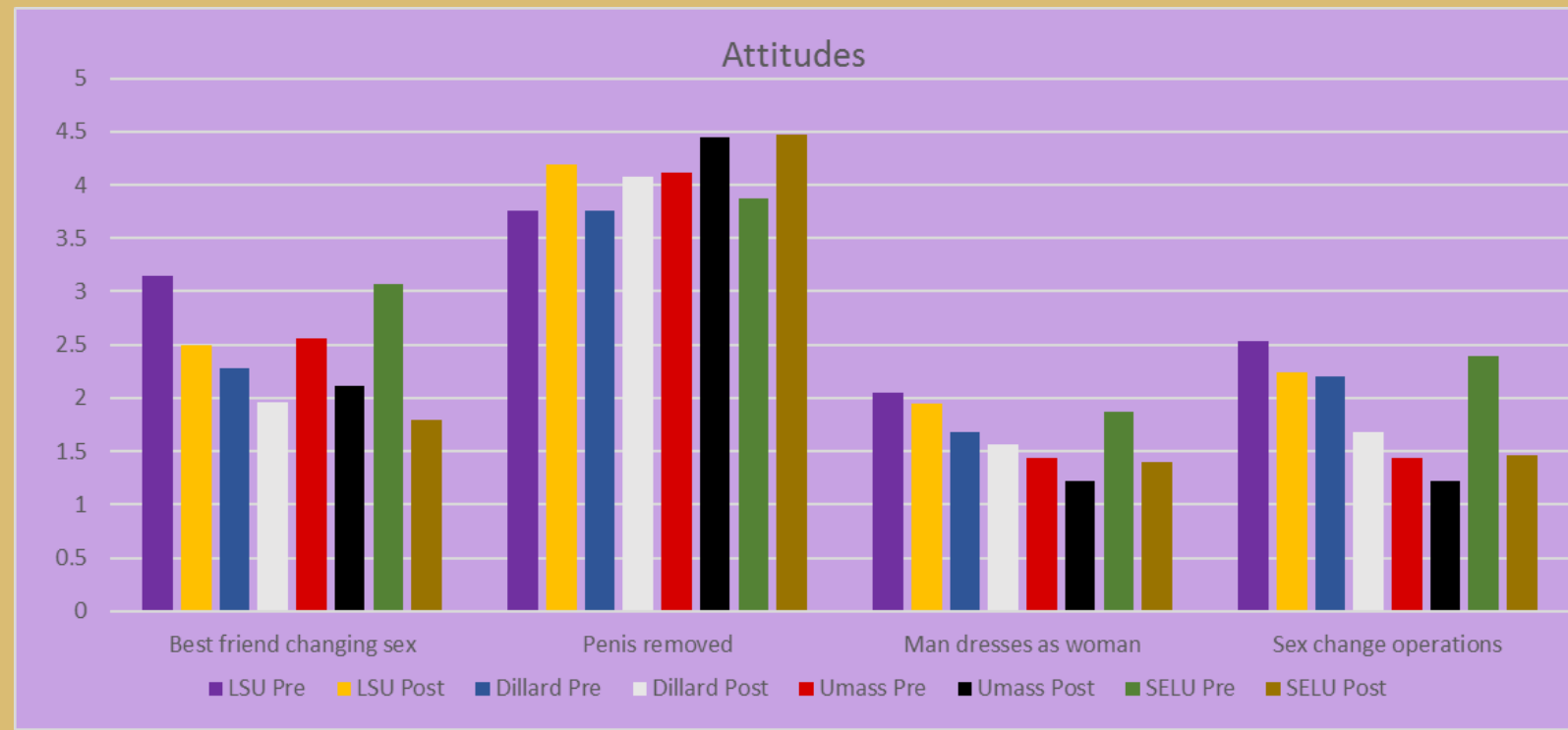


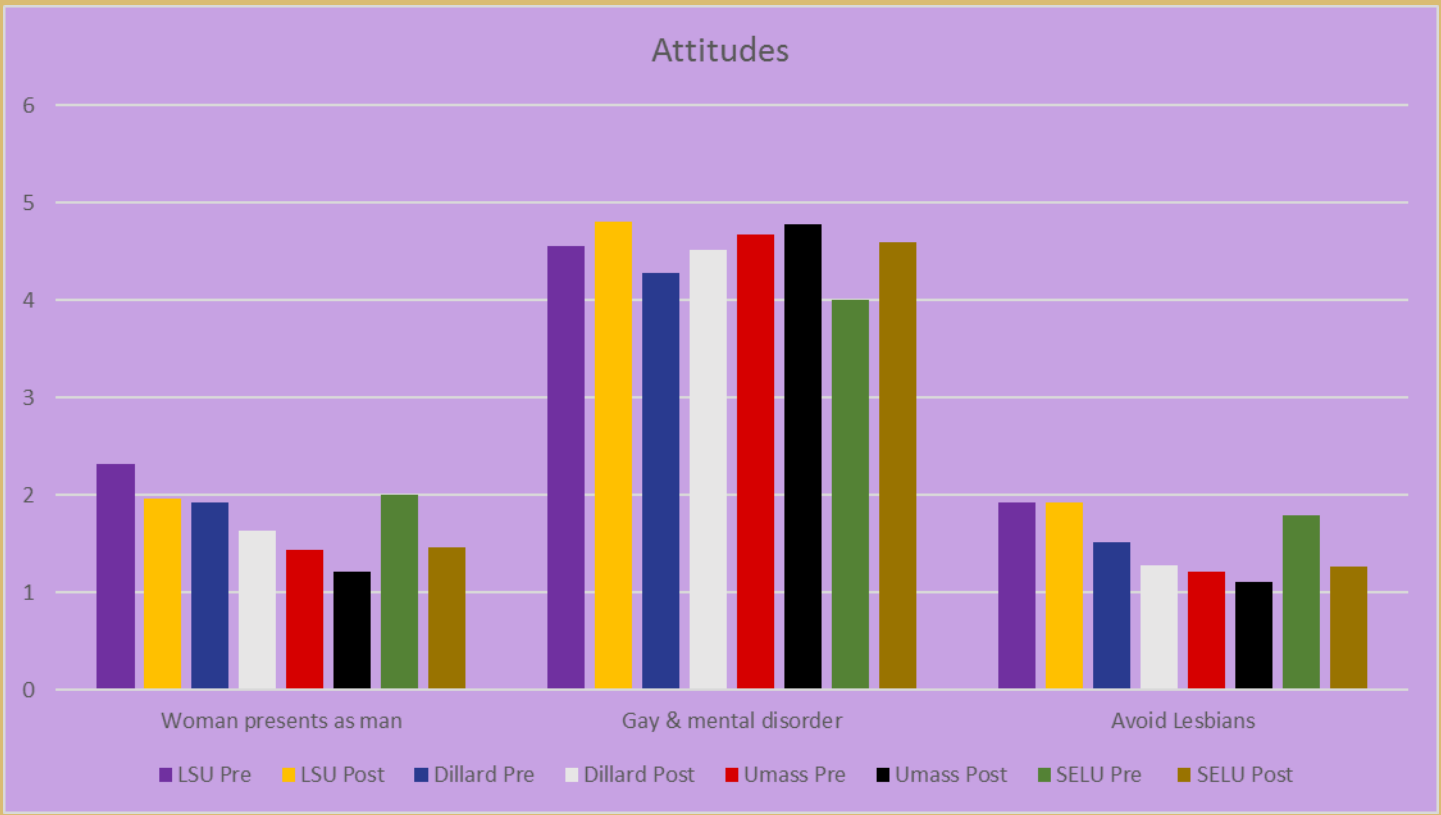


Leaders Defining the Art & Science of Nursing

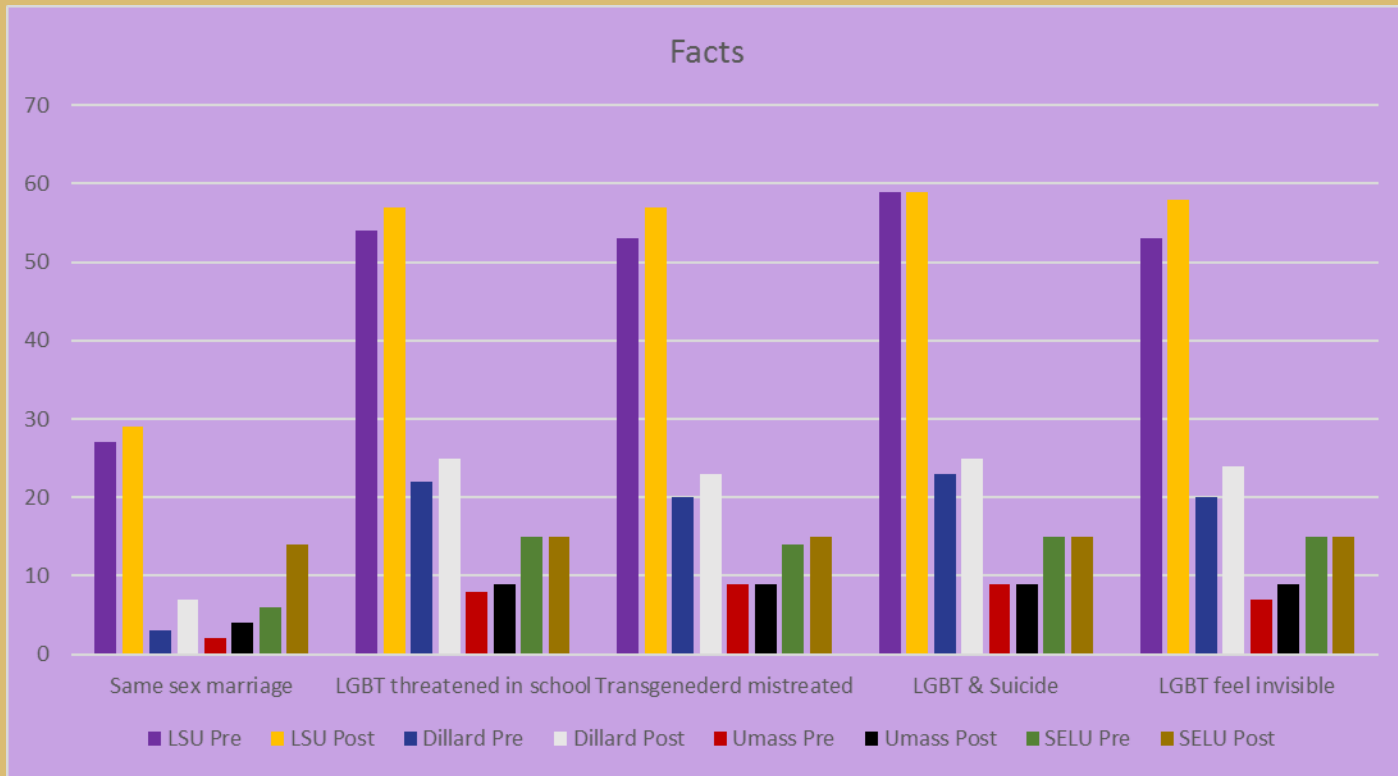


Attitudes

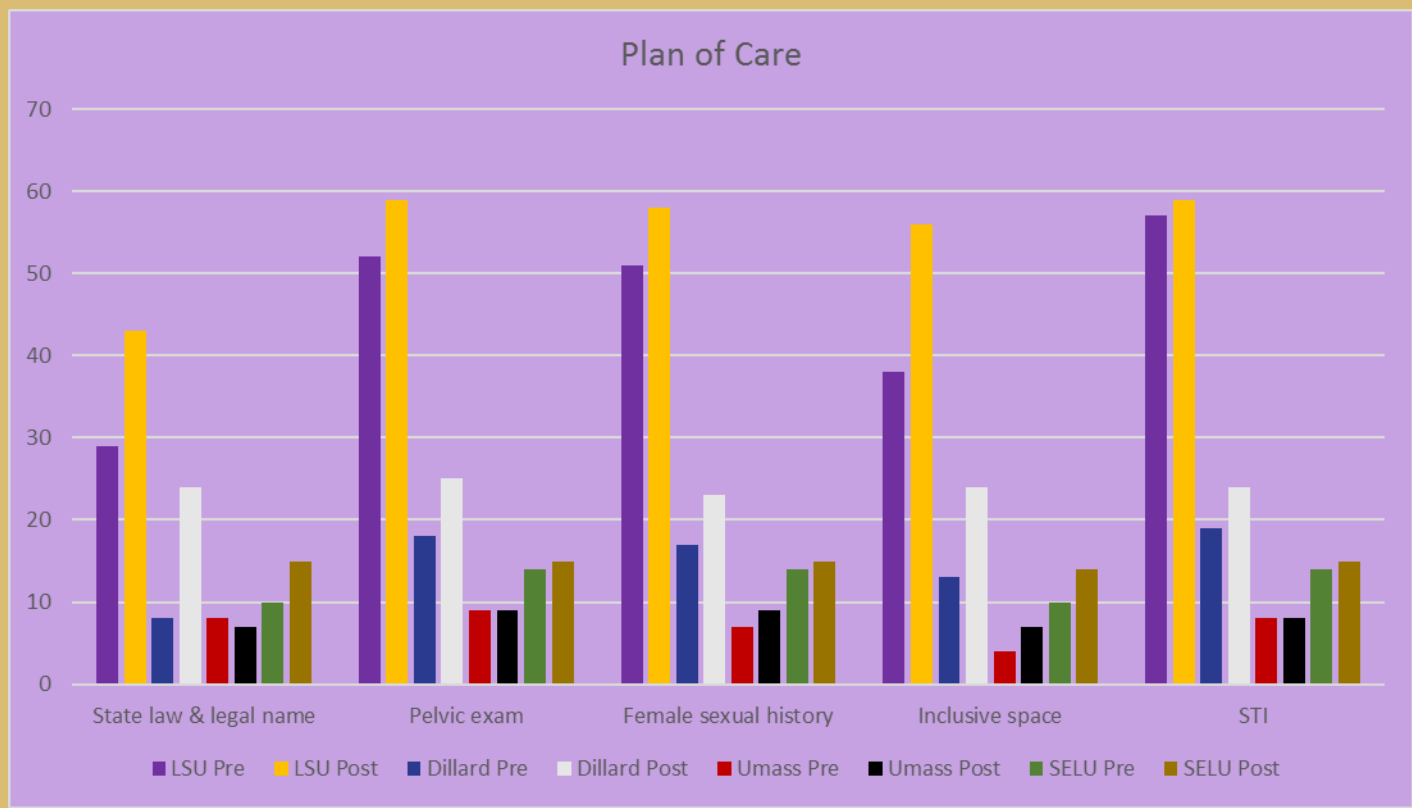




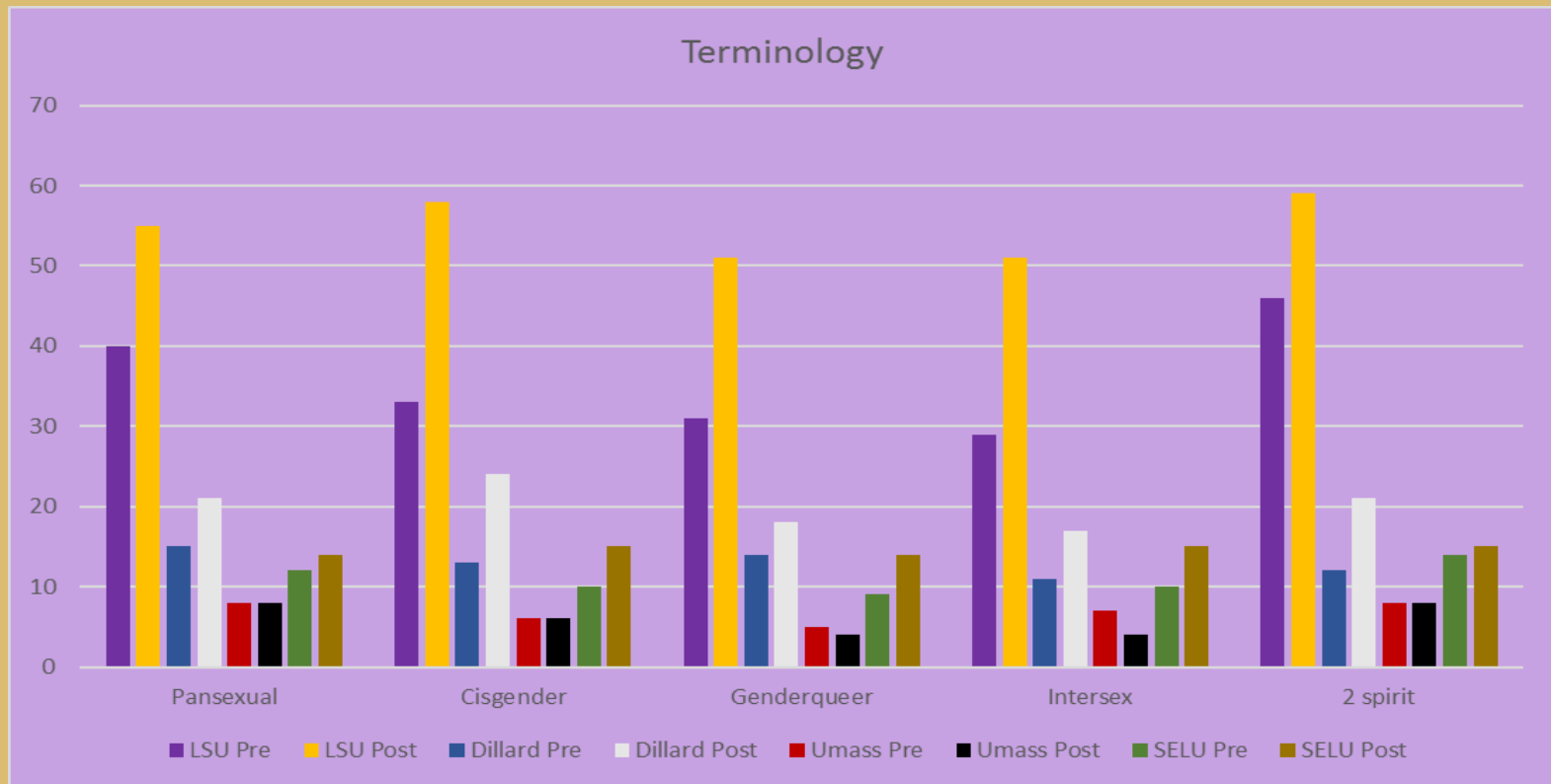
Facts



Plan of Care



Terminology



Qualitative Comments

- “The training really brought my thinking to a place of reality.”
- “I believe I have always been open & tolerant to LGBT+ community but knowing more about their life before transition opens my eyes to be more sensitive.”
- “The steps of coming out was new and will help me frame my interactions with patients.”
- “The training helped me become more self aware of personal feelings and biases.”



Questions ??

